## 1) CSR Education, Awareness within the Company (Personnel & General Affairs Department, Compliance Department)

- Use available materials, including the CSR Report, to give departments representatives a better understanding of the significance of CSR and its place as a corporate priority.
- Incorporate CSR seminars into employee education programs for various job levels, including entry-level positions, assistant managers and senior staff officers, to instill greater understanding of the significance of CSR and its place as a corporate priority.
- Continuing from last year, utilize guidebooks and other available materialsfi the enhance the skills of human keepungenDCA chapterturing on CSR activities. technological capabilities; and (4) improve productivity.
- 3) Crisis Management (Personnel & General Affairs Department, Sakaide Shipyard General Affairs & **Business Department)**
- · Prepare a response structure that enables swift resumption of operations when interrupted by large-scale disasters, particularly earthquakes and
- · Work with neighboring businesses and participate in fire drills and other disaster-readiness exercises to be prepared in the event of a large-scale disaster.

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1) CSR Education, Awareness within the Company (Planning & Control Division)

• Incorporate CSR seminars into employee education programs for various job levels to

- cultivate a positive CSR mindset
- 2) Product Liability (Quality Engineering Department)
- Apply fiscal 2012 policy for quality control and environmental management activities. which highlights promotion of meticulously careful quality assurance activities and wider environmental management activities, based on the following themes: (1) A campaign dubbed "Love & Affection. Put your Heart and Soul to Rolling Stock Manufacturing"; (2) Enhanced quality assurance activities; (3) Dedicated thorough practice of 2S and elimination of excess; (4) Respect for the law; (5) Progress on

## Independent Social Contribution Program Promotion (Personnel-Labor & General Administration Department)

- · Present information on the environmental activities of the KH Group and strive to coexist and work with local communities through district deanup campaigns.
- · As a first step in supporting the development of the next generation-tomorrow's leaders-consider offering factory tours and lectures for elementary and junior high school students.

environmental activities and (6) Acquisition of extensive knowledge and technology along with improvement in the quality of human resources.

## 3) Disaster Response and Community Support (Planning & Control Division)

- · Participate in disaster prevention activities and welfare and relief activities in order to respond when large-scale disasters strike in neighboring regions
- · Jain neighboring businesses in fire drills and
- dsaster-prevention learning apportunities
  Gas Turbine Division
  - 1) CSR Education, Awareness within Company (Planning & Control Division)
  - 2) Compliance and Ethics Education (Administration Department, all
    - Offer courses during new employee and senior staff officer training, and provide instruction in all departments with guidebooks and other teaching materials.
  - 3) Crisis Management (Administration Department, all departments)
  - Streamline and integrate (Akashi) works and division rules and standards, and compile the contents into a single procedures manual.

1) CSR Education, Awareness within Company (Planning & Control Division)

1) CSR Education (Control Department)

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instruction within the

- 2) Compliance and Ethics Education (Control Department, all departments)
  - Offer courses employ1
- Utilize the CSR Report to deepen understanding of CSR activities. 2) Customer Satisfaction (Quality Assurance Department)
  - · Hold technology exchange sessions as necessary to grasp customer needs and undertake customer satisfaction surveys, and also consider approaches that draw
  - comments more readily from customers.

- 2) Compliance and Ethics Education (Control Department)
- · Offer courses during new employee and senior staff officer training, and provide instruction within the division using guidebooks.

3) Crisis Management (Kobe Works Office, b180ing & 30080000Tuvis on

- 3) Include Overseas Subsidiaries in Scope of Environmental Information Collected (Control Department)
  - · Establish environmental management system at overseas subsidiaries. Framework will be in place by December 31, 2012